

# GOVANHILL NEWSLETTER



The Newsletter of Govanhill Housing Association

Summer 2018

## The results are in: survey shows satisfaction with the Association is up

**An independent survey completed by an external company on behalf of the Association has shown rising levels of customer satisfaction.**

Govanhill Housing Association undertakes a large scale customer satisfaction survey every three years and has received results from 1050 interviews carried out with tenants between November 2017 and January 2018.

All the data we receive is completely anonymous; tenants and owners cannot be identified by their responses. We use this information to plan for future service delivery and to benchmark our performance with that of other landlords who carry out similar surveys.

The vast majority of those who responded were

satisfied with the overall service provided by the Association, and there was a significant increase in tenants feeling that the Association provides value for money. More information and a breakdown of the results can be found on page 5.



**The Govanhill International Festival and Carnival is back and this year it's even bigger.**

see pages 14/15 for a programme of events.

## The Govanhill Housing Association Newsletter needs you!

**Do you have a keen eye for detail? Are you interested in journalism or social media? Are you looking to gain skills in writing, editing or photography? Are you a budding graphic designer or artist looking for more experience?**

Govanhill Housing Association is looking for volunteers who are interested in supporting the development of this newsletter, our websites and social media.

For more information or to register your interest in this opportunity contact Liz at [lely@govanhill.org](mailto:lely@govanhill.org).

## Save the Date!

Have your say at the Govanhill Housing Association Open Evening.

Wednesday 29<sup>th</sup>  
August 4.00-7.30pm

Samaritan House  
79 Coplaw Street

More information on page 6

# Meet John Quinn: incoming Director shares his hopes and first impressions

We interviewed John Quinn who shared his first thoughts and first impressions after 3 months in the role of Director.

## **Why did you want to work for Govanhill Housing Association?**

*The main attraction of the job is the fact that it's a community based organisation. Its very reason for existence as an organisation is to help specific communities grow, develop and deal with its challenges. I was well aware of Govanhill having worked in Gorbals and Castlemilk previously.*

*The fact that the Association is rooted in the communities in which it works, was a real draw.*

## **What are your first impressions of the area after 3 months?**

*My first impressions of the Association are that it is a well structured, well run organisation with a commendable legacy left by my predecessor. It has the people of Govanhill and Merrylee at its heart. The staff who work here do so for the right reasons; to help the community. Above and beyond that, the Committee do a fantastic job of upholding the principles of community empowerment.*

*The neighbourhood of Govanhill is richly diverse; you just need to walk around to see this. There is a real feeling of vibrancy and of community, and a great mix of different people which is terrific.*

## **What positive changes would you like to see for the community of Govanhill?**

*The richness of the area comes from the massive variation in a small geographical space. In some areas, in other cities as well as in Glasgow, buildings can be quite uniform. In Govanhill the housing and built environment, like the people, is very varied. You can tell Govanhill grew up over time and has a real range of resources like shops and the library.*



*My ambition for the community is that the life around shops and businesses can be fully restored, and that the community look outward and show the rest of the world what a great place this is to live.*

*I want to support the Association to continue to deliver high quality housing for the area, which is the catalyst for regeneration.*

*Govanhill hasn't always had the best reputation, which is a perception which often comes from outwith the community. These negative perceptions can prevent the area from growing and make us look inward. What I want is for the community to look outward, so we can show people how wonderful the communities of Govanhill and Merrylee are.*

# Lynne Ewing OBE retires from Govanhill Community Development Trust

**“in working together, we have shown that this community can achieve great things..!!”**

Lyn served on the Management Committee of Govanhill Housing Association for more than 30 years before retiring in 2010. She was Chairperson of the Association from 2004 – 2007. After her retirement from the Association’s Management Committee, Lyn served as the Chairperson of Govanhill Community Development Trust, the Association’s wholly-owned subsidiary.

Lyn is also a former Chairperson of the Glasgow & West of Scotland Forum of Housing Associations and served on the Executive Committee of SHARE, the training and development organisation for Scotland’s housing associations and cooperatives.

Lyn Ewing was awarded the OBE in the Queen’s Birthday Honours List in 2011 for her long standing, committed and dedicated service to community housing in Glasgow.

One of Lyn’s proudest achievements was persuading and assisting Sistema Scotland to set up a Big Noise centre here in Govanhill



which has brought real benefits to the children of this community and at the same time helps the community to integrate and embrace diversity.

Both the GCDT Board and Management Committee of the Association wish to thank Lyn for her years of service to the people of Govanhill.

## Bike for Good launch loyalty card to reward active travel



**On the 20th of June Bike for Good launched their own loyalty scheme to encourage greater levels of active travel in the local area. The card is aimed at all potential users of the South City Way.**

Bike for Good will provide all participating businesses with a stamp that can be given to loyalty card holders who visit and shop at your business by bike.

Simply collect 8 stamps by shopping at

participating businesses, using your bike along the South City Way cycle path. Once you’ve filled up your card, bring it in to Bike for Good Community Hub to redeem one of a choice of discounted goods and services.

For the list of participating businesses and details on rewards, drop in to Bike for Good Community Hub at 509 Victoria Road or contact Lorna Stubbs Davies at [lorna@bikeforgood.org.uk](mailto:lorna@bikeforgood.org.uk).



# Ten out of ten for Sistema Scotland and ‘high five’ for Big Noise Govanhill as charity celebrates two milestone birthdays

**Big Noise Govanhill celebrated its fifth birthday when around 200 children from the newest to the most advanced orchestral groups performed concerts over two days in Elim Church, Inglefield Street, Glasgow on Tuesday 5 June and Wednesday 6 June.**

To celebrate the fantastic occasion the newly formed symphony orchestra had members of the audience on their feet, dancing and applauding the performance.

Primary three to seven pupils from St Bride’s, Holy Cross, Annette Street and Cuthbertson primary schools entertained parents, families, and invited guests with their musical renditions.

This celebration took place only two weeks after the Scottish Parliament echoed to the music of Pirates of the Caribbean and the Skye Boat Song when children from Big Noise centres across Scotland performed together for the very first time for the First Minister, Nicola Sturgeon, and cross party MSPs at a special 10th birthday reception for the charity Sistema Scotland which runs the Big Noise programmes.

The reception - held during Scotland’s Year of Young People - was sponsored by



Bruce Crawford, MSP for Mid-Scotland and Fife, who put forward a motion in the Scottish Parliament, which received cross party support, commending the work of Sistema Scotland and the Big Noise programme.

Govanhill MSP and First Minister Nicola Sturgeon told the audience on the evening: “I don’t think it’s any exaggeration to say this is the best event I have ever attended here!”

Children from Big Noise Govanhill and Big Noise Raploch will also be performing with the BBC Scottish Symphony Orchestra musicians in George Square as part of Glasgow Festival 2018 on 5 August.

Big Noise Govanhill is funded and supported by a range of organisations including

Glasgow City Council, Govanhill Housing Association, the Scottish Government and players of the People’s Postcode Lottery.

Big Noise currently works with more than 1,200 children from babies to P7 - including youngsters from Govanhill Nursery and Cuthbertson Nursery - providing free, immersive, instrumental music tuition, as well as an orchestra programme, to pupils in school and after school. This equips children with a wide range of social and life skills including confidence, resilience and aspiration.

Big Noise Govanhill also runs an after school club for children either living or going to school in Govanhill. For any more information contact [govanhilladministrator@sistemascotland.org.uk](mailto:govanhilladministrator@sistemascotland.org.uk) or 0141 328 4113.

# 1050 INTERVIEWS

## What did we do?

We spoke to 1050 Govanhill tenants to find out how satisfied they were with Govanhill Housing Association as their landlord and the services they provide. This is done to report back to the Scottish Housing Regulator and allows the Association to improve their services for customers.

## What did you tell us?



**90%** ▲ 5%  
satisfied overall with service provided by Govanhill Housing Association



**96%** ▲ 7%  
rated Govanhill Housing Association as good at keeping you informed



**95%** ▲ 10%  
satisfied with the opportunities to participate



**90%** ▲ 1%  
satisfied with repairs and maintenance



**92%** ▲ 1%  
satisfied with the quality of your home



**84%** ▲ 25%  
rated rent as good value for money



**86%** ▲ 6%  
satisfied with management of the neighbourhood

Research Resource is an independent research agency. All our work is carried out in line with the Market Research Society Code of Conduct. If you would like to find out more about the survey, please contact Govanhill Housing Association.

# Complaints: latest figures

**We dealt with 62 complaints during the period April 2017 to March 2018. This is one less than in the previous year. We try to deliver a high quality service to our customers but we don't always get it right. Complaints offer us an opportunity to put things right and to improve our processes as a result.**

Of these complaints, 43 were dealt with at stage 1 and 19 at stage 2. Stage 1 complaints are relatively straightforward, while stage 2 complaints involve more complex issues. Many more of the complaints we received were

resolved at the 1st stage of the process, usually within 5 working days.

Of the 60 complaints received during the year, all but one (a stage 1 complaint) were responded to on time. The average time to respond was 4.7 working days for stage 1 complaints and 13.3 days for those at stage 2. Both figures are within the standards of 5 and 20 days respectively. Of the complaints received in 2017/18, 53.2% were upheld (53% at stage 1 and 53% at stage 2), an increase on the 47.5% upheld in the previous year.

# You are invited to our Open Evening: meet your neighbours and the Association

**Wednesday 29th August  
4:00-7:30pm Samaritan  
House 79 Coplaw Street**

On Wednesday the 29th of August the Association will be holding an open evening at Samaritan House.

The evening will include workshops, stalls from a variety of organisations as

well as the opportunity to meet other tenants and staff from different parts of the Association. Food will be provided, and presentations will be made for community award winners.

You are invited to attend the whole event, or drop in for a cup of tea, visit the different

stalls and fill in a survey to be entered into a free prize draw.



## Workshops

### Rents and Value for Money

Hear the results of our tenants survey around value for money, look at the services we provide and which ones are paid for through your rent, consider ways we could deliver better value for money to our tenants.

### Communications Review

Following the launch of our Facebook Page and the results of our customer survey, the Association is reviewing how we communicate. This workshop will give you the chance to feedback your ideas and get involved with future communications work.

Each workshop will run twice at 4:30pm and 6:15pm. Each workshop will have a maximum of 15 participants and must be signed up for in advance.

To sign up for a workshop please email [jferguson@govanhillha.org](mailto:jferguson@govanhillha.org) with the time and name of the workshop you wish to attend or phone **0141 636 3646**.

## New Guide to applying for a home answers frequently asked questions

**We have recently launched new information to assist those wishing to apply for housing with the Association. This helps answer many of the questions that we are regularly asked by customers at our Waiting List surgeries.**

The information is available in our reception and on our website and is also included with every application pack. The leaflet also gives information about the kind of properties we have available. We usually have about 900 applicants on our housing List at any one time. However, some lists move much more quickly than others. For example, the list for 3 bedroom or larger properties moves very slowly whereas the list for certain one and two bedroom properties can move quite rapidly. The guide will also soon be available in community languages.



# GCDT Workspaces: meet the tenants

## Active Life Club celebrate double award win

Active Life Club was founded in 1999 and runs a wide range of activities from football and cricket to life skills, employability and community integration events. It uses sports as a medium to engage with youth and develop them to become active citizens. The organisation is entirely run by volunteers and has a committee which is made up of a majority of young people.

This year their hard work has been recognised with two prestigious community awards.

Young volunteer co-ordinator Abdul Haseeb won the champion young award, alongside Active Life Club Founder Raza Sadiq, who won the community champion individual award.

Abdul Haseeb (17) moved to Glasgow from Pakistan and at first found it difficult to settle. He found out about Active Life Club and soon started attending sessions. After a short while, Abdul was encouraged by Raza Sadiq to join the committee, where he became volunteer co-ordinator. In this role he leads activity sessions and inspires other boys to volunteer.



'He [Raza] had confidence in me and saw my potential. Getting this award is a great honour for me' says Haseeb.

As winners of the South Glasgow heat, Abdul Haseeb and Raza Sadiq will be entered into the city-wide grand final awards, which will be announced at the City Chambers on 27th November.

**Active Life is based at the GCDT workspaces at 69 Dixon Road. For more information about the workspaces please contact David Zabiega at [dzabiega@govanhillha.org](mailto:dzabiega@govanhillha.org)**

**More information about ALC can be found at [www.activelifecub.org](http://www.activelifecub.org) or by following them on Facebook.**

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## Meet Jacqui and Prem: new GCDT staff members to support enterprise and employment

The GCDT trust has just taken on two new members of staff to provide employability and enterprise support for Govanhill residents.

Jacqui Bond will be supporting members of the community living in the South West Govanhill area to develop their skills and access opportunities to enable their progression into employment.

Prem Singh will be supporting community members across the wider Govanhill area to develop their business plans and make enterprise ideas a reality.

If you live in the South West Govanhill Area and want support into employment, contact Jacqui at [jbond@govanhillha.org](mailto:jbond@govanhillha.org). If you have an idea for a business, or have an enterprise that would

benefit from some additional support contact Prem at [psingh@govanhillha.org](mailto:psingh@govanhillha.org).

Both Jacqui and Prem are located at Samaritan House and would be happy to meet you to discuss the services they provide and the support they can assist you with.



# MAJOR CHANGES TO THE UNIVERSAL CREDIT SYSTEM FROM SEPTEMBER 2018

## TENANTS AFFECTED ARE URGED TO SEEK ADVICE

**As of September 2018, Universal Credit will be rolled out in the Govanhill and Merrylee areas. Universal Credit is a means-tested benefit which will replace the following six existing benefits**

- Income-related Employment and Support Allowance
- Income-based Jobseekers Allowance
- Income Support
- Working Tax Credits
- Child Tax Credits
- Housing Benefit

If you are currently in receipt of one or more of these benefits, the introduction of Universal Credit may affect you. There are three ways in which this could happen.

If you are not on any benefit at present and make a new claim for any of the above benefits, you will instead be directed to claim Universal Credit.

If you are currently on one of the above benefits and have a 'change in circumstances', it may well be that you will be

transferred over to Universal Credit at this point.

From 2019, the Department of Work & Pensions (DWP) will start transferring anyone in receipt of any of the above benefits over to Universal Credit. The DWP will notify you when this is due to happen.

If there is, or is about to be a change in your circumstances, it is vital that you seek advice either from our Welfare Rights or Rent Advice teams. It may be that we can look at ways of protecting your current entitlements rather than being transferred over to Universal Credit.

### **How is Universal Credit different from existing benefits?**

Universal Credit is different from existing benefits in a number of ways.

Claims are required to be made online in most cases.

If you are one of a couple, both of you are required to claim. Your claims will then be linked as part of the same claim.

Payments are made on a monthly basis rather than fortnightly, as is currently the case with payments of jobseekers allowance, employment and support allowance and income support.

There is no longer a separate 'Housing Benefit' to cover rent costs. You will receive an amount within your monthly Universal Credit payment to





# TO THE BENEFITS

## SEPTEMBER: UC *Universal Credit*

assist you with “housing costs”. This payment will be made to you. The Association will no longer receive payments of housing benefit from Glasgow City Council once you become a Universal Credit recipient.

Those tenants who remain on their existing benefits will continue to have their Housing Benefit paid to the Association by Glasgow City Council until such times as their case is transferred over to Universal Credit. Universal Credit is administered by DWP, not by the Local Authority.

### Scottish Choices

In Scotland, there are alternative payment methods

available to those tenants who wish to have their Universal Credit housing costs paid directly to the Association. This is known as an “alternative payment arrangement”.

There is also the opportunity to have your Universal Credit paid to you on a twice monthly basis as opposed to one payment per month. These options are called “Scottish Choices”.

### Impact on Council Tax Reduction

Under the current system, a claim for Housing Benefit made to Glasgow City Council is also treated as a claim for Council Tax Reduction, formerly known as council tax rebate.

Under Universal Credit this will no longer be the case. Those tenants wishing to claim for help with council tax will now be required to make a separate claim for council tax reduction to Glasgow City Council once their case is transferred over to Universal Credit.

### The Association is here to Help

If you are currently in receipt of benefits, or likely to be, and you are concerned that Universal Credit may have an impact on you, please get in touch. To access our advice phone 0141 636 3636 and ask to speak to our Welfare Rights or Rents teams who will arrange an appointment.



### Free Wi-fi now available at Samaritan House

Visitors to Samaritan House can now benefit from free Wi-Fi in all public areas during opening hours. The password will be displayed at reception.



### Find us on Facebook

The Association is now on Facebook! If you are a Facebook user you can find us by searching for Govanhill Housing Association, where you will be given the choice to ‘follow’ or ‘like’ us. As a community-controlled social landlord, Govanhill Housing Association welcomes comments and

posts to our Facebook page, and looks forward to using this site as another means to interact with the communities in which we work. If you have any comments or suggestions about what sort of thing you would like to see on our page, please contact [lely@govanhillha.org.uk](mailto:lely@govanhillha.org.uk)

# PEST CONTROL

## Tips for dealing with unwanted visitors this summer

### RODENTS

Rodents are some of the most frequently reported household pests in Glasgow, and Scotland as a whole. Mouse infestations in particular are an increasingly common problem across the city, including, though not limited to, Govanhill.

#### What is the difference between a rat and a mouse?

The main way to tell the difference between a rat and a mouse is through their size. Mice are much smaller than rats.

#### Where are rats and mice found?

- Mice seek out warm places with a ready supply of food, and will often make nests inside walls and other dark areas.
- Mice can easily travel between rooms through small gaps and crevices.
- Rats are more likely to be found outside, in the back court or garden.

#### What can I do to reduce the risk of a rodent infestation?

- Cleanliness alone may not be enough to prevent a mouse infestation; however the presence of crumbs and other food waste can attract rodents.
- Rats tend to be found outside; keeping back courts clear of waste where possible can minimize the risk of infestations.
- Make it more difficult for mice and rats to enter your property by plugging potential entry points by filling all cracks and crevices with metal or cement.

#### What are the signs that I have a mouse or rat infestation?

- Rodents are generally nocturnal so you are more likely to see mice in your home at night. You may hear noises such as scraping or scratching inside walls or behind furniture.



- You may notice small droppings, which look like small black pellets on surfaces in your home.
- Bite marks on furniture and chewed food packages are tell-tale signs of a mouse infestation.
- Signs of a rat infestation are similar to that of a mouse problem, however, you might notice additional indicators such as rub marks along skirting boards, footprints and larger sized droppings.

### Self Help Steps for Rodent Infestations

- Ensure that rats and mice have no readily available food source. Clear all surfaces of food. Make sure all food is kept in sealed containers, and all rubbish whether inside or outside the home, is placed in bins with the lids firmly closed. Where possible, seal up cracks and crevices.
- Ensure that all food is stored in air-tight containers.

## COCKROACHES

The Association is hearing fewer reports of cockroaches in the area. Like mice, cockroaches are nocturnal and more likely to be seen at night. Other signs of cockroaches include droppings and finding cockroach skins or cases. If you think you have a cockroach infestation contact the council for assistance.

## Glasgow City Council Pest Control: 0141 287 1059

**Glasgow City Council provide a free pest control service for tenants and residents in Govanhill. If you require further support or information you can contact the Association on 0141 636 3636**

## BED BUGS

Bed bugs are increasingly common in many parts of the world, including Glasgow. Bed bugs are spread through the movement of people; they are not confined to any one particular area nor do they discriminate between different types of property. Bed bugs can be found everywhere from family homes to five star hotels in New York.

### What are bed bugs?

- Bed bugs are small blood sucking insects.
- Adult bed bugs are pale, yellow brown or reddish brown if they have recently fed.
- Bed bugs can survive for 12 months without feeding.

### What problems can bed bugs cause?

- Bed bugs are not known to spread disease, however, bed bug bites can cause irritation and an allergic reaction which can result in small red spots or lumps on the skin.
- Bed bug bites are usually found in a straight line.
- The presence of bed bugs can cause stress and sleep disturbance.

### Where are bed bugs found?

- Bed bugs can be located anywhere in your home, not just the bedroom.
- Bed bugs can be brought into your home attached to furniture, clothing and other items.
- Bed bugs can be brought into your home when people visit your property, or from other properties when visiting or staying overnight. They can also be brought back from holidays.

### What can I do to reduce the risk of bed bugs in my home?

- Check all items that are brought into your property for signs of insects.
- Do not take in furniture from the street, or allow children to play on furniture lying in the street or back courts.
- Inspect second-hand furniture carefully to ensure no insects are present.
- Seal any cracks or crevices in the wall or floors.
- If you visit friends who have bed bugs, or stay somewhere overnight, inspect your bags and clothing for insects before returning to your property.



# Key Contacts: Where to access support with housing issues and your local environment

## Govanhill Housing Association

### For General Enquiries

Phone **0141 636 3636** or alternatively visit reception at our Samaritan House Offices at 79 Coplaw Street.

We want our housing officers to be as proactive as possible, working out in the community visiting tenants who require our assistance. If you visit the office to report a concern you won't always be able to see a Housing Officer or Housing Assistant, that's because we're making it a priority for them to be out there tackling problems and issues as quickly as possible.

If it is not possible for you to speak to a Housing Officer or Assistant when you call to the office, our Reception staff will record your issue and pass it on to the correct member of staff who will then get back to you as soon as they can.

### To report a repair

Phone: **0141 636 3669**

### To report an emergency repair out of hours.

Phone: **0141 552 8647**

## The Local Environment

We work closely with partners at Glasgow City Council to look after and improve the local area. If you are experiencing any problems with your local environment please contact the following departments.

### Pest Control

If you are having an issue with mice, bedbugs or other pests phone **0141 287 1059** to contact Glasgow City Council pest control services.

Glasgow City Council investigates and treats issues with mice when the pests occur indoors at domestic properties; and rats whether they are indoors or outdoors.

### Cleansing

Glasgow City Council have responsibility for collecting domestic refuse, though it is the responsibility of tenants and residents to ensure that all rubbish is placed in the appropriate bins. If you are having issues with refuse collection in your back court you can contact the **Public**

## Health Team at Glasgow City Council on **0141 287 1059**

Glasgow City Council also has responsibility for removing bulky waste and provides an uplift service. The Association assists with this in closes that we manage (factor). The Association can be contacted by phoning **0141 636 3636**.

If you need to arrange the removal of bulky waste, and do not live in a close which is managed by the Association this can be arranged online at **Glasgow.gov.uk**.

## Fly-Tipping, Littering or Dog Fouling

These issues can be reported to Glasgow City Council in a variety of ways;

On **Facebook** by messaging **facebook.com/envtaskforce/** or **Twitter @theenvtaskforce**

Using the **'My Glasgow' app** on your smartphone; the app is suitable for all phones with GPS and can be found in your app store.

Or by calling **0300 343 7027**

## Other Services

**Close/stair lighting faults:** Call **0800 595 595**, this number is available 24 hours a day, 7 days a week.

**Roads and lighting faults:** For emergency road and lighting faults call **0800 373635**, other faults can be reported online at **Glasgow.gov.uk/**

**The Police** can be contacted on **101** or by phoning **999** if it is an emergency situation.

In addition to the above services, the **Govanhill Service Hub** provides a local response to issues which require co-operation between multiple agencies. The Govanhill Service Hub is a partnership between several organisations including Glasgow City Council and Govanhill Housing Association. The hub can be contacted on **0141 434 5909** or by emailing **Govanhill.hub@glasgow.gov.uk**

# Film screenings, history talks and GCDT food walks are just a few Festival highlights

**This year the Community hall at Samaritan House will host a number of events as part of the Govanhill Carnival and International Festival.**

From Monday 20<sup>th</sup> August, speakers will bring the history of the area to life through a series of talks taking place in the community hall at Samaritan House. All talks are free with refreshments provided, but be sure to arrive promptly to avoid disappointment.

For a more active exploration of the culture of Govanhill why not take part in one of the Govanhill Discovery Walks? These walks cover food, faith and local places

of interest and will depart from the GCDT shop on Allison Street throughout the week.

Samaritan House will host a sneak preview of a new film, Atlas of Belonging, a documentary by Nicola Black exploring the lives of Roma people in Govanhill. This screening will be preceded by a short film made by the Community Conversations Media Makers.

These are just a small selection of the wide variety of events taking place throughout the week. A timetable of events can be found on pages 14 and 15 of this newsletter with the full programme being available from Govanhill Baths as well

as our Samaritan House Reception. The programme can also be found online at <http://www.govanhillbaths.com/carnival/>



## South West Govanhill Properties Now Available for Let

We are actively seeking new housing applications for properties in Annette Street, Westmoreland Street and the South West Govanhill area in general. The flats that we have purchased through the Acquisition & Repair programme are being substantially upgraded and modernised, and are now beginning to be available for let. If you have friends or family who are looking for one or two bedroom accommodation in the Govanhill area, please encourage them

to apply to us. Waiting times may not be as long as you expect for these kinds of properties.

**If you are interested in joining our housing waiting list, you can collect an application form from our offices at Samaritan House, 79 Coplaw Street, or our Merrylee Office, 53 Ashmore Road. Application forms can also be sent out upon request, phone 0141 636 3636 for more details.**

# Govanhill International Carnival Programme

## Thursday 16<sup>th</sup> August

4- 6pm: Daisy Street Halls: **Festival Launch Event** with the Lord Provost and local musicians

7-9pm: Daisy Street Halls: **Peace, Love and Justice Concert Sing Along Peace Songs with Tom Urie**

## Friday 17th August

7-11pm: Location TBC : **Govanhill Community Ceilidh : Haggis Neeps and Chapattis!**

9pm- midnight: The Rum Shack **JAMAICA SPECIAL with Robert Bergman (NL, Rush Hour) + Fergus Clark (12th Isle).**

## Saturday 18th August

1-2pm: Govanhill Park: **Carnival Parade**

2- 5pm: Queens Park Arena: **Queens Park Arena Concert** featuring Brass Aye, E Karika Djal, Afghan dancers, a Kurdish oud player, Syrian dancers and more.

9pm- Midnight: The Rum Shack: **Mojo Workin' with Felonius Munk and Guests**

## Sunday 19th August

10am- 3pm: Queens Park Recreation Ground: **Children's Afghan Kite Festival, Family Picnic and Community Sports Day**

## Monday 20th August

2-4pm: Samaritan House Community Hall: **Samaritan Hospital for Women Coffee Afternoon** discover the history of the Samaritans Hospital for Women over tea or coffee.

6-8pm: Samaritan House Community Hall: **Govanhill History Talk: Jews in Govanhill**

## Tuesday 21st August

2-4pm: Various Locations starting outside Bike for Good Victoria Road: **Park and Ride** Explore the green spaces of Govanhill on bike and foot.

4-6pm: Samaritan House: **Film Screening: I Daniel Blake**

6-8pm: Samaritan House: **Govanhill History Talks: Glasgow's Poor Law**

## Wednesday 22nd August

10:30am, 12pm, 1:30pm GCDT Community Shop: **Flavours of Govanhill** : Find out more about the shops, cafes and culinary delights of the area.

4-6pm: Govanhill Baths: **Roma: Where is Romanistan? It is everywhere!**

A talk on the history and culture of the Roma people.



# nal Festival and at a glance



## Thursday 23rd August

11- 12:30pm and 2-3:30pm GCDT Community Shop: **Govanhill Passport**

6-8pm Samaritan House: **Govanhill History Talks: 'The Irish Community**

7:30-10pm: Govanhill Baths: The Steamie: **'Shoaps'** Performance of a comedy play set in the 1980s, join four strong working women for a gossip and plenty of laughter.

## Friday 24th August

6-8pm: Samaritan House: **Film Screening: Nicola Black Atlas of Belonging** (with Community Conversations Media Makers).

6-8pm: Milk Café: **Telling Tales- Join the Story Pilgrim for an Evening of Storytelling**

7:30-10pm Govanhill Baths: The Steamie: **'Shoaps'**

## Saturday 25th August

11am -1pm: GCDT Community Shop: **Walking in Faith Tour**

12 - 4pm: Govanhill Baths Main Pool: **Roots, Rock, Reggae Against Racism Conference**

1-4pm: Hidden Gardens: **Shelter Scotland's Glasgow Community Day**

5:30-7:30pm Govanhill Baths : **Film Screening Lachto Drom**

7:30-10:00pm Govanhill Baths: The Steamie: **'Shoaps'**

8pm-1:00am: The Rum Shack: **Adrian Sherwood + Lo Kindre [live] + GK Machine [dj]**

## Sunday 26th August

10:00am - 8:00pm: Queens Park Recreation Ground: **Al-Khair Eid Family Fun Day**

1:30- 4:30pm: The Fiddlers Elbow: **Soup Song and Swally**

8pm -12am: The Rum Shack: **The Dance Electric**

## Venue Guide

### Daisy Street Halls:

6 Daisy St, Glasgow G42 8JL 0141 423 6492

**GCDT Community shop:** 192 Allison Street, G42 8RR

### Govanhill Baths:

99 Calder St, Glasgow G42 7RA

### Samaritan House:

79 Coplaw St, Glasgow G42 7JG

### Fiddlers Elbow:

Above McNeill's Bar-  
106 Torrisdale St, Glasgow G42 8YD

### The Rum Shack:

657 - 659 Pollokshaws Rd, Glasgow G41 2AB

**The Hidden Gardens:** Tramway, 25A Albert Dr, Glasgow G41 2PE

# Project underway to uncover the hidden history of the Samaritan Hospital for Women

For the last 10 years the former Samaritan Hospital buildings have been home to the offices of Govanhill Housing Association and Govanhill Community Development Trust as well as providing homes for tenants and private owners. Before the buildings were re-purposed by the Association, they were better known as 'The Royal Samaritan Hospital for Women'; a place where countless women from across Glasgow could receive specialist medical care.

Between 1886 and 1991 generations of women underwent life-changing experiences in the Samaritan Hospital buildings, and many more supported them as doctors, nurses, midwives and members of hospital staff. With the support of the Association and Govanhill Community Development Trust, the Women's Heritage Archive of the Samaritan Hospital (WHASH) aims to uncover and record these stories in order to create an archive and a digital record of the experience of women, and their wellbeing and welfare, through the years and across the generations.



## Were you a WHASHer Woman? Tell us your story of the Samaritan Hospital for Women!

Did you spend time in the Samaritan hospital as a patient? Perhaps you remember visiting relatives or even singing carols on the wards at Christmas? Whatever your connection, the Women's Heritage Archive of the Samaritan Hospital wants to hear from you! You can share your story with us on **Monday 20<sup>th</sup> August**

between 2-4pm at the Samaritan Hospital Heritage Coffee Afternoon in the Association's community hall at Samaritan House, or alternatively you can email your stories to [lely@govanhillha.org](mailto:lely@govanhillha.org) or post them to the Association.