Freedom Of Information (FOI) Requests and Environmental Information Requests (EIR) from 11 November 2019.

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| **Request No.** | **Request** | **Request Date** | **Category** | **Resolution** |
| EIR 1 | Request information that pertains to all work on the internal finishes at my tenanted address;1. **NAME OF TRADE -** joiner, painter, tiler etc.
2. **IS TRADE PART OF MAIN CONTRACTOR (CRUDEN) OR SUB CONTRACTOR** – please confirm what trades were sub-contracted and who chose those these.
3. **CONTRACT SPECIFICS** – details of what each trade was contracted to do inside the property and to what standards.
4. **DATES/TIMES –** that each of the trades were inside the property
5. **WORK** - what took place on each of these dates.
6. **MATERIALS USED** – total amounts of materials used to complete work e.g. for painting, litres used specific to each paint type/colour.
 | 22/10/19 | Development Projects | Partial Release Of Information.Exemption applied to the information requested under Regulation 10(4)(a) |
| FOI 1 | 1.Do you currently carry out electrical safety inspections across your social housing stock?2.Why don’t you carry out regular electrical safety inspections?3. How often do you carry out these inspections?4. How do you find the electrician that carries out these inspections for you?5. Do you carry out any form of interim visual inspection for electrical defects on your properties?6.How often do you carry out these interim visual inspections?7.Do you provide any White Goods (e.g. fridge freezers, washing machines etc) as part of your tenancy agreements?8.Do you have any systems in place for checking whether the White Goods you supply may become subject to a product recall?9. Are Residual Current Devices (RCDs) fitted in your properties?10. Do you provide advice to tenants regarding electrical safety and how to manage electrical risk in their homes?11. Please specify which advice you provide12. What, if anything, would you like to see happen with electrical safety regulation in the social housing sector? | 16/12/19 | Electrical Safety | Full release of information under Freedom of Information (Scotland) act 2002. |
| FOI 2 | 1. Reports and records about incidences of antisocial behaviour, historic or on-going: and any information indicating if the incident rate is notably or disproportionately high; or of special concern to Govanhill Housing Association.2. Occupation and application records for 1/2 50 Boyd Street (my current address) - for the period between the previous tenant’s exit (14/03/2019) and my entrance (11/06/2019).3. Information detailing the number and proportion of tenants who are known by Govanhill Housing Association to have drug and/or alcohol issues; are ex-offenders or may have on-going issues with repeat offending; or have a history of antisocial behaviour.4. Historic and on-going reports about antisocial behaviour; criminal activity – including vandalism and damage; and related incidents occurring specifically in and outside of 50 Boyd Street.5. Records and reports about disturbances, disruptive behaviour; and suspicious activity (loitering, nuisance calls, attempted close-entry etc.)6. Records and information relating to drug use; drug dealing and drug related issues; and any information indicating whether these rates are high compared to other Govanhill Housing Association areas.7. Records of any information relating to alcohol abuse and alcohol related issues; and any information indicating whether these rates are high or of special concern when compared to other Govanhill Housing Association areas.8. Reports and recorded incidents of vandalism and criminal damage to close doors and windows; and also communal areas such as stairs and gardens.9. Records of known and formally held concerns about antisocial behaviour, crime, and social issues including (drug and alcohol abuse); including records indicating whether a disproportionate or concerning level of such issues exists.10. Information on incidents and issues, whether criminal or relating to antisocial behaviour, which have resulted, directly or indirectly, in tenants exiting or being removed from Boyd Street.11. Any information that may indicate concerning trends or disproportional rates in the incidence of antisocial behaviour, crime and drug related issues; and may further indicate the persistence of such issues.12. Records of property turnover rates for Boyd Street, including information relating to the number and proportion of unoccupied properties; as well as any information providing reasons for the rate of turnover.13. Information indicating the number of allocations that are the result of either Section 5 homeless referrals or some other legal obligation to provide social housing to vulnerable or disadvantaged individuals; and any information indicating whether Boyd Street contains a disproportional number of such referrals when compared to other areas.14. Information relating to any issues that Govanhill Housing Association may formally believe might influence a prospective tenant’s decision to accept a property on Boyd Street; and any indication of potential barriers to allocating prospective tenants in this area. By extension, any information indicating the desirability or undesirability of this area, as well as any recorded reasons for this. | 6/2/2020 | Anti Social Behaviour | Partial Release of Information. Exemption applied to the information requested under Regulation 10(4)(a) |
| FOI 3 | Minutes from Housing Services Sub Committee meeting held on 6 February 2020. | 22/05/20 | Committee Papers | Full release of information under Freedom of Information (Scotland) act 2002. |
| EIR 2 | 1.Details of all of the housing association’s housebuilding projects approved in the last ten years, including the address of the project, the affected geographical area, the total number of units built, the number of units built for social housing, the number of affordable houses built, and the date the project was approved.2. The total number of social housing properties owned by the housing association, broken down by geographical area and bedroom number.3. The total number of social housing properties built by the housing association in each of the past ten years, broken down by geographical area and bedroom number.4. The total number of people currently on the waiting list for housing properties, broken down by bedroom number?5. The number of people currently on the waiting list for housing in each geographical area, broken down by property bedroom number?6.The anticipated waiting time for housing accommodation, broken down by bedroom number.7.The anticipated waiting time for housing accommodation in each geographical area, broken down by bedroom property number.8.The average waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years.9.The average waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.10.The average waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years.11.The average waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.12.The longest waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years.13.The longest waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.14.Details of all complaints made by tenants about the organisation’s housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was.15.Details of all complaints made by prospective tenants and applicants about the organisation’s housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was16.Percentage increases on rent imposed on social tenants by the housing association in each of the last ten years.17.The total number of housing association tenants in each of the last ten years.18.The total value of rent arrears accumulated by housing association tenants, as well as the total number of tenants who have entered rent arrears, in each of the last ten years.19.Details of all evictions carried out on housing association tenants in the last ten years, including the number of evictions carried out and the reasons for the evictions.20.The number of housing association tenants currently facing evictions, including all active eviction notices. | 07/04/20 | ?? | Partial Release of Information. Exemption applied to the information requested under Regulation 10(4)(a) |
| EIR 3 | I'd like to make a request as to the reason my recent mutual exchange application was rejected. | 02/11/20 | Housing Management | Partial Release of Information. Exemption applied to the information requested under Regulation 11 |
| EIR 4 | I would like a full breakdown of each time someone has been out to repair the communal front door in addition to how many times it has been reported. | 24/11/20 | Maintenance | Full Release of Information under Environmental Information (Scotland) Regulations 2004. |
| EIR 5 | I would like to know how many people have complained about Mitchell Drainage in the last 12 months. | 17/12/20 | Maintenance | Full Release of Information under Environmental Information (Scotland) Regulations 2004. |
| EIR 6 | 1.Please provide me with a breakdown of the priority need bands for your organisation's housing list, and the number of applications **currently** in each band.2.Please provide me with the number of applications on your housing list for each of the following years. I'm looking to see if the housing list has grown over the last 5 years, so to gain an accurate comparison, please provide me with a snapshot of the number of people on your housing list on 1 April of each of the years set out below.3.Please provide me with the number of applications **currently** on your housing list for each of the property types listed.4.How many properties have been let to tenants during each of the years listed5. How many properties are due to be completed in the next business year, broken down by the number of bedrooms in property6.Please provide the total housing stock figure for each of the last 5 years, broken down by year, and number of bedrooms.7.Please provide me with a list of rental prices for each of the last 5 years. | 6/4/21 | Housing Management | Full Release of Information under Environmental Information (Scotland) Regulations 2004. |
| EIR 7  | Copy of contract between GHHA and the contractor that carries out backyard maintenance with particular to the responsibility of the contractor. | 07/04/21 | Maintenance | Full Release of Information under Environmental Information (Scotland) Regulations 2004. |
| FOI4 | 1. The current number of Black and Minority Ethnic (BAME) employees at your association. 2. The total number of BAME former employees who have left your association in the last 5 years.3. The total number of BAME individuals employed in senior and strategic roles within your association to date. 4. Information about what actions your association has taken to proactively encourage, support, and assist your employees from a BAME background into senior and strategic roles within your association to date. 5. Information about what actions your association has taken to understand the ethnic backgrounds, needs, and aspirations of BAME individuals to date.6. Information about what actions your association has taken to recruit BAME individuals into working for your association to date.7. Information about what actions your association intends to take to recruit BAME individuals into working for your association in the future. | 4/5/2021 | Corporate Services & HR | Full Release of Information under Freedom of Information Scotland (2002) Act |
| FOI 5 | Copy of documentation in relation to major repairs carried out at 3 Annette Street in 2008/09. | 24/05/2021 | Development | Information not held as per Freedom of Information Scotland (2002) Act |
| EIR 8 | Breakdown of each street that The Association has properties on, how many blocks within that street, number of closes, number of flats within ea.ch close and max occupancy of each flat | 13/08/2021 | Housing Management | Full Release of Information under Environmental Information (Scotland) Regulations 2004. |
| EIR9 | Requested a copy of a letter from TC Young in relation to an ongoing neighbour dispute. | 27/09/2021 | Housing Management | Information Not held as per Environmental Information (Scotland) Regulations 2004 |
| FOI6 | Details of number of evictions due to failure to pay rent arrears in Govanhill and the number of sheriff officers specifically requested to deal with evictions in Govanhill. | 13/10/2021 | Housing Management | Full Release of Information under Freedom Of Information Scotland (2002) Act |
| FOI7 | How much money has The Association spent seeking external, legal advice on grievances, disciplinary, redundancy and restructuring. | 07/01/2022 | Corporate Services and HR. | Full Release of Information under Freedom Of Information Scotland (2002) Act |
| FOI8 | Details of any defined projects that have been funded through The Investing in Communities Fund and The Aspiring Communities Fund. | 18/03/2022 | Govanhill Community Development Trust | Full Release of Information under Freedom Of Information Scotland (2002) Act |
| EIR10 | Details of indicative costs per window and or flat for the upcoming window replacement project at 7 Daisy Street. | 22/03/2022 | Development | Information Not held as per Environmental Information (Scotland) Regulations 2004 |