

Summary of Environmental Resident Meeting – 28 October 2025

Key Issues Discussed

- Updates provided on Close Clean activities and garden maintenance.
- Ongoing problems with dumping were reviewed.
- Plans discussed for a lane-cleaning Action Day.

Action Points

- Review Glasgow City Council statutory duties and private landlord responsibilities.
- Address concerns about bin collection staff behaviour in backcourts.
- Advise residents to lock street bins to prevent misuse.
- Investigate why letters and communications are not reaching residents.

Ideas for the Environmental Newsletter

- Clarify responsibilities of GCC, landlords, and residents.
- Provide content in multiple languages; include QR codes.
- Promote the newsletter on Facebook and the website; consider sponsored posts.
- Engage local shops and cafés to distribute copies.
- Encourage attendance at Community Council meetings.
- Include information about the fireworks ban.

Suggestions for the Webpage

- Publish meeting minutes and action points.
- Share photos and highlight examples of best gardens.
- Include information on the “Good Neighbour Charter” (Hold Star).
- Add a manifesto and inspection posters/laminated materials.
- Provide multilingual content.
- Post updates on ongoing issues.
- Feature resident stories and introduce a “champion” or awards section.
- Add a suggestion box and a complaint button.
- Display dates of upcoming meetings.
- Invite housing assistants to attend meetings.

Additional Engagement Ideas

- Host a community conference with Zoom access for those unable to attend in person.
- Encourage participation from a wider range of community groups.
- Include related content in the Christmas newsletter.
- Conduct interviews with group members.
- Use a text-message app to improve communication.