



Summary of Environmental Resident meeting

27 January 2026 6-8pm

The Community Hall at Samaritan House.

Key Issues Discussed

- Reminder that taxis are available for those attending the meetings. Contact Cristina to arrange.
- Dates of all of this year's environmental meetings have been scheduled so that members can plan accordingly.
- Simon Curran, Housing Assistant and Govanhill Housing Association attended the meeting to assist members with issues. Housing Assistants are to attend future meetings of the group.
- The Association is producing environmental videos in multiple community languages.
- The Environmental Newsletter had now been sent out to Govanhill postcodes and was available online.
- Community Awards were successfully held in November; a larger event is planned for this year.
- Issues with private tenants – Housing Assistants work closely with Factoring team to resolve issues.
- Environmental offences: known offenders will be charged for uplifts; bikes/prams left in closes receive 3 warnings before removal (fees apply to reclaim).
- Cllr Soriya Siddique is doing an environmental walk about on 28/01/2025. Association staff will attend. Members are welcome to join.
- Owners meeting at Samaritan House on 29/01/2026 at 6pm; close cleaning to be discussed.
- Members encouraged to use the MyGlasgow app to report environmental issues in the public realm.
- Reminder that environmental walkabouts are held at 10am every second Tuesday of the month. Representatives from Glasgow City council attend these.

- Front garden maintenance – Front Garden neglect leads to warnings, then contractor intervention and recharge.
 - Members were encouraged to fill out the rent consultation survey. Proposals include ringfencing £200k to deal with pest control and environmental issues using the income from the rent increase.
 - A paper is going to Committee to consider employing a temporary member of staff at the Association to focus on pest control issues.
- Litter Pick Group session: 28 February, meeting at Govanhill Free Church

Action Points

- Provide video link access for future meetings.
- Review Glasgow City Council duties and private landlord responsibilities.
- Texts to the environmental group with the link to digital versions of the Environmental Newsletter upon publication.
- MERGE group to be asked if they wish to join meetings via video link or have a member of Association staff raise issues at the meeting on their behalf.
- Numbers on how many complaints received related to private landlord will be shared at the next meeting.
- Invited relevant persons from outside organisations - George Gillespie from Glasgow City Council, the local Elected Representatives and a representative from Lowther Homes will be invited to the next meeting.
- Introduce a rotating chair and meeting conduct rules (to be discussed next time).
- The new CEO of Govanhill Housing Association, Jennifer Cairns, will be attending the next meeting.
- Graffiti issues to be discussed at next meeting.
- More will be posted on the Association's social media about environmental issues – especially videos.

Bin stickering

- Trial beginning to label bins with addresses so they are returned correctly.
- Cleansing has agreed to return labelled bins to the right closes.
- Stickers would be put on bins with graphics showing people how to dispose of their waste correctly.

Bulk waste

- Those receiving Estate Management services are reminded to contact the Association if they are leaving bulk out for collection so that it can be proactively dealt with.

- Contractors prioritise bulk uplifts on lanes for access and health and safety reasons.
- Glasgow City Council are working to issue more fines for fly tipping.
- Discussion on how the bulk uplift service is advertised. Residents are told about this via newsletters, online and during face-to-face contact. Environmental responsibilities are also made clear at sign up.
- Bulk items needing to be sorted into different vans before arriving at the dump is continuing to slow teams down. The Association is looking into solutions. This could involve pulling items into the street and labelling them for pick up that day – stopping multiple vans from crowding one address at a time. It was suggested to label any items that are not picked up in a run so that people know that they will be collected in the next run.

Close Cleaning and Estate Management contracts

- Ongoing concerns about CAS performance; low resident confidence.
- Issues with missing/incorrectly used sign-in sheets.
- The Association recognise that the CAS contract is not working well. They have been very clear with them that things need to change and what is expected going forward. CAS has been instructed to improve and must present a plan by end of January; contract ends December 2026.
- John O'Connors vans will be branded with GhHA logos; staff will wear bright orange uniforms so that they are more visible in the area.

Trees

- Current annual tree budget is £20k; a discounted £140k quote would resolve all issues at once (committee decision pending)
- Govanhill Baths are planning to plant 700 trees in the area. The Association have asked that they are in containers to help with long term maintenance.
- The Association can provide half barrels to tenants who wish to plant trees.